

Magicare Limited

# Bollingbroke House

## Inspection report

Common Road  
Brierley  
Barnsley  
South Yorkshire  
S72 9EA

Tel: 01226712409

Date of inspection visit:  
26 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Bollingbroke House is a care home that provides accommodation for people who require personal care. The home can accommodate up to 30 people. At the time of this inspection there were 21 people using the service.

We found the following examples of good practice.

The service had signage displayed on all external doors to alert visitors to restrictions on entering the building and the infection control measures they would need to take.

Any person entering the building had their temperature taken, washed their hands, completed a health questionnaire and wore personal protective equipment (PPE).

Staff had completed training in infection control, COVID-19 and how to put on and take off their PPE. Staff were frequently briefed about changes in government advice that impacted on their role. Staff we spoke with confirmed this.

The premises were clean, there was a cleaning schedule in place and adequate cleaning hours to ensure it was maintained. Additional cleaning of high use areas had been implemented, including door handles, and handrails.

Tests for COVID-19 were being carried out in line with guidance where possible.

Audits were in place and used to ensure the service was providing safe care and staff were following government guidance.

People were able to keep in contact with family and friends by phone and video call. The registered manager kept in regular contact with people's loved ones.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

Further details in our safe findings below.

**Inspected but not rated**

# Bollingbroke House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.