

Castel Froma Neuro Care Limited

Helen Ley House

Inspection report

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Date of inspection visit:
10 February 2022

Date of publication:
25 February 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Helen Ley Care Centre provides nursing care for a maximum of 37 people. At the time of our visit there were 32 people living in the home. The home is on one level and each person has their own bedroom with direct access to the outside of the home.

We found the following examples of good practice.

There were robust procedures to ensure visitors were prevented from catching and spreading infection. Visitors were required to show evidence of a negative lateral flow test taken on the day of their visit before they could enter the home. The layout of the home meant visitors could access people's bedrooms directly from outside which minimised the risks to others in the home.

Staff had received training in the correct use of personal protective equipment (PPE) and wore PPE effectively to safeguard people from the risk of infection.

Staff took part in the 'whole home testing' programme. Where staff tested positive, they had to complete a self-isolation period before returning to work. The registered manager was aware of changes in government guidance in respect of COVID-19 testing which were to become effective on 16 February 2022.

When people went on visits outside the home, each visit was risk assessed to ensure people were kept safe and the risks of transmission of the virus were minimised. Staff monitored people's health to identify any early signs they were becoming unwell so prompt action could be taken.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This targeted inspection was to ensure that the service was compliant with infection control and prevention measures. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

We have not changed the rating of this key question, as we have only looked at the part of the key question relating to staffing and the prevention and control of infection.

Staffing

- The provider had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. However, we did identify a small number of waste bins that did not have a lid or were not operated by a foot pedal. The registered manager told us they would source new waste bins to ensure cross infections remained minimised.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- The provider was facilitating visits for people living in the home in accordance with the most current government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.