

Bondcare (London) Limited

Meadowbrook Care Home

Inspection report

Meadowbrook Court, Twmpath Lane
Gobowen
Croesoswallt
SY10 7HD

Tel: 01691653000

Date of inspection visit:
16 February 2021

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02 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Meadowbrook Care Home provides personal and nursing care for up to 69 people, some of whom may be living with dementia. At the time of our inspection, 50 people were using the service.

We found the following examples of good practice.

- Visits were restricted due to local guidance. However, people's individual wellbeing was considered and some visits went ahead by prior arrangement. Procedures were in place and Personal Protective Equipment (PPE) was provided for visitors.
- People were supported to go out safely using the provider's minibus and had recently enjoyed an outing to a local beauty spot, following local guidance.
- Staff felt well supported by the registered manager. Recruitment was underway to reduce the usage of agency staff. Regular staff were used and closely monitored to ensure they were not working at other services and were compliant with Infection Prevention and Control (IPC) measures.
- The environment was clean. Staff completed regular touch point cleaning and deep cleans to ensure the risk of cross transmission was reduced.
- The registered manager worked closely with infection control professionals to ensure infection outbreaks were effectively managed and prevented.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Meadowbrook Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We were not fully assured that the provider was meeting shielding and social distancing rules. Seating arrangements in communal lounge areas did not promote social distancing and during activities, we did not observe staff encourage people to socially distance from each other in line with Public Health guidance.

The provider's Infection Prevention and Control Policy had been updated in relation to Covid-19. However, we were not fully assured that infection risks to people and staff were thoroughly assessed and managed, in particular when people were not compliant with self isolation guidance due to their cognitive needs. Risk assessments in place were not sufficiently robust to assure us that risks to people and staff had been identified and appropriate measures put in place to mitigate the risk of transmission of infection.

Following our inspection, the registered manager told us they had taken action to address the above concerns. We will return to visit as per our re-inspection programme. If we receive any concerning information we may inspect sooner.

We have also signposted the provider to resources to develop their approach.