

Speciality Care (EMI) Limited

# The Oaks

## Inspection report

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Date of inspection visit:  
04 November 2020

Date of publication:  
16 November 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

About the service.

The Oaks is a large nursing home which accommodates up to 113 older people living with dementia or mental health needs across six units.

We found the following examples of good practice.

- There were effective systems in place to manage the spread of infection. Visitor's temperatures were checked on arrival, and all visitors were asked to complete a screening questionnaire to ensure they were safe to enter the service.
- Risks relating to COVID-19 had been fully assessed and action taken to mitigate them where possible.
- Staff wore appropriate PPE and some chairs had been removed from communal lounges to encourage people to adhere to government guidance on social distancing.
- The service was clean and appropriate cleaning products were used.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# The Oaks

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 04 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.