

Amtrade Int Limited

Dentabrite Clinic

Inspection report

4 Church Street
Diss
IP22 4DD
Tel: 01379652580

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Overall summary

We undertook a follow up inspection of Dentabrite Clinic on 18 April 2023. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the provider was now meeting legal requirements.

We had previously undertaken a comprehensive inspection of the practice on 23 August 2022 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulations 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Dentabrite Clinic on our website www.cqc.org.uk.

When one or more of the five questions are not met, we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection, we asked:

- Is it well-led?

Our findings were:

We found this practice was providing well-led care in accordance with the relevant regulations. The provider had made effective improvements in relation to the regulatory breaches we found at our previous inspection. In general improvements were noted in safeguarding procedures, fire safety, medical emergency equipment and dental care records.

Background

Dentabrite Clinic provides private dental care and treatment for adults and children. The practice is not accessible to wheelchairs due to a set of steep steps leading up to the practice. There are no car parking spaces on site, but a public car park is available opposite the practice.

Summary of findings

The dental team includes 1 dentist, 1 dental nurse and a practice manager (who is also a registered dental nurse). The practice has 2 treatment rooms, only one of which was in use at the time of our inspection.

During the inspection we spoke with the practice manager and the dental nurse. We looked at practice policies and procedures and other records about how the service is managed.

The practice is open on Mondays, Wednesdays and Fridays from 9am to 5pm.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

During this inspection we found the following improvements had been made to comply with the regulations:

- The practice had implemented appropriate safeguarding policies and all staff had undertaken recommended training. The whistle blowing policy had been updated.
- Fixed wire testing had been undertaken to ensure the electrical safety of the building.
- The practice's recruitment procedure had been updated and enhanced disclosure and barring service checks had been undertaken for all staff to ensure they were suitable for their role.
- Loose and uncovered items in treatment room drawers had been covered and local anaesthetics had not been removed from their sterile packaging. Worn sealant around the sink in the decontamination room had been replaced. Foot operated waste bins were now in use in clinical areas and floor coving had been repaired.
- A full fire risk assessment had been completed and its recommendations to replace doors, install emergency lighting and provide stands for fire extinguishers had been actioned.
- Missing medical emergency equipment had been obtained and was now in line the Resuscitation Council guidelines.
- Medicines were no longer removed from their protective packaging before being dispensed to patients.
- Although there had not been any incidents or accidents since we last visited, the practice manager had analysed historical incidents so that learning from them could be shared.
- Dental care records we viewed demonstrated that patients' risk levels of caries, cancer and tooth wear were being routinely recorded.
- A system to monitor external referrals to other dental health professionals had been implemented to ensure their timely management.
- The dentist had undertaken recent essential training in infection control, safeguarding people and information governance.

Overall, we found the provider had implemented effective measures to address the issues we had identified during our previous inspection. These improvements need to be embedded and sustained in the long run.