

Westgate Healthcare Limited

Kingfisher Nursing Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Kingfisher Nursing Home is a 'care home' registered to provide personal and nursing care to up to 22 people. At the time of our inspection, 20 people were living at the service.

We found the following examples of good practice.

- The service was receiving professional visitors with clear infection control procedures in place. Visitors were screened and had their temperatures checked by staff on arrival. Alcohol gel was made available and all visitors were required to wear personal protective equipment (PPE). Guidance for the use of PPE was seen to be displayed in the building.
- The service was providing 'screened' visits for people living at the service and their families, within an adapted communal lounge. Visits were pre-arranged, with timings scheduled to avoid potential infection transmission between visitors. Rapid tests for COVID-19 were completed by all visitors with guidance and PPE provided.
- Staff were seen to be maintaining social distance and adhering to the PPE guidance and protective measures in place. The service was clean and hygienic. Cleaning schedules were in place, which were methodically completed throughout the service.
- Risks to people and staff in relation to their health, safety and wellbeing had been thoroughly assessed. There was support for staff in place which included provision of training, management support and financial assistance should they become unwell.
- The provider had developed a package of policies and procedures in response to the COVID-19 pandemic. Regular infection prevention and control audits were completed with action promptly taken to address any issues identified.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Kingfisher Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 03 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.