

Care UK Community Partnerships Ltd

Stanecroft

Inspection report

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22 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Stanecroft is owned and operated by Care UK Community Partnerships Ltd. It provides accommodation and nursing care for up to 50 older people, who may also be living with dementia. There were 45 people living in the service at the time of our visit. The service is arranged into five individual units.

We found the following examples of good practice.

There was an up to date infection control policy in place that incorporated guidance around COVID-19. Regular infection audits were carried out and reviewed by the registered manager. Staff were observed wearing appropriate Personal Protective Equipment (PPE) and regular training was provided to them. There were a number of PPE stations and disposal bins to help ensure staff following government guidance in infection control.

The communal areas and people's rooms were clean and hygienic. Increased cleaning schedules had been implemented since the beginning of the pandemic, which included regular cleaning of high-touch areas. We identified improvements were required around the cleanliness of the sluice rooms and storage cupboards. However the registered manager addressed this immediately after the inspection.

Temperatures were taken as visitors entered the service and were required to wear PPE. A COVID-19 questionnaire was completed around visitors who may have been exposed to COVID-19. Where people were admitted to the service, they were required to self-isolate for a period of 14 days.

Staff had weekly COVID-19 testing and staff were required to self-isolate if they displayed symptoms or tested positive. People who lived at the service also had access to regular testing.

Due to a recent outbreak of COVID-19 at the service, people's families were unable to visit the service. Contact was made through social media or telephone calls. Staff were seen to support people with activities to reduce the risk of social isolation.

Management had good links with local health care professionals and sought advice and input from Public Health England in relation to any positive test results or outbreaks. Staff said they had received support throughout the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Stanecroft

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 January 2021 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.