

Yew Tree Nursing Home Limited

Yew Tree Nursing Home

Inspection report

Yew Tree Place
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02 November 2021

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25 November 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Yew Tree House Nursing Home is registered to provide accommodation, nursing and personal care for up to 41 older people, including people living with dementia. At the time of our inspection visit, 34 people lived at the home. The home has two floors, with communal areas throughout and a dining area on the ground floor. People had their own bedrooms.

We found the following examples of good practice.

- On their arrival at the home, visitors were screened for symptoms of COVID-19 and were required to complete a lateral flow test to ensure their visit could take place safely in line with current guidance.
- Government guidelines during an outbreak were followed with the home closed to visitors during an outbreak. However, for people who were receiving end of life care, important visits were arranged and supported safely.
- A bedroom had been decommissioned and converted to a visitors room to allow more people to see friends and family members. A new 'visiting entrance' was created and this additional entrance allowed for visitors to visit from the garden area, minimising cross infection risks to others in the home. A booking system helped ensure visiting was maximised, whilst keeping people safe. Clear partitioning helped keep people safe from potential risk of cross infection.
- Some furniture in communal areas had been spaced to allow people to get together whilst respecting social and safe distancing.
- Staff completed regular testing and those staff almost without exception, were double vaccinated. The manager was confident the planned government legislative changes with vaccinated staff, would not affect their current staffing levels.
- Management plans during a COVID-19 outbreak included the creation of an isolation unit. This unit was staffed by the same staff cohort to limit the risk of cross contamination. People who had tested positive, were encouraged to stay within their room and unit to help reduce the spread of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Yew Tree Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 2 November 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely. Staff were seen wearing appropriate PPE in communal areas. However, in the isolation unit we saw staff did not consistently follow safe infection control practices. One staff member went from a person's room and into communal areas and kitchen areas without removing items of PPE, to replace with new PPE. This had potential to put people at unnecessary risk. The manager assured us they would remind all staff of the importance of changing PPE when needed.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources to develop their approach.