

Castlewellan House

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Inspection report

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Tel: 01384298321

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23 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Castlewellan House is a care home providing personal care and accommodation for up to 18 people. At the time of our inspection there were 14 people living at the home.

We found the following examples of good practice.

Additional staff were used to support a person who required prompting to self-isolate in their room. This meant a staff member was available to provide encouragement and reassurance to the person during their period of self-isolation.

The home had received lateral flow tests for COVID-19 and staff had been trained how to use them. These are tests which can be processed within the home and results are known after a short wait. The manager had plans in place for facilitating the testing of relatives in the garden area. This meant that in the future people could see loved ones safely after a negative COVID-19 test.

During the COVID-19 outbreak, staff wore scrubs and used a staff shower to wash and change when their shift ended. This helped to prevent the spread of infection.

The manager used a monthly tool to assess staff competency in hand hygiene and IPC practices.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Castlewellan House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were not always assured that the provider was meeting shielding and social distancing rules. Staff and people were socially distancing where possible. However, the dining area did not have space to accommodate social distancing.
- We were not always assured that the provider was promoting safety through the layout and hygiene practices of the premises. Whilst the home appeared clean and hygienic, people's items weren't always stored in a way that prevented the spread of infection. For example, people's freshly ironed clothes were observed hanging in the corridor area to be taken into rooms by staff. The registered manager addressed these issues immediately.
- We were not assured the provider's infection prevention and control policy was up to date. The business continuity plan had not been recently reviewed or updated to include COVID-19 or other infection outbreaks.

We have also signposted the provider to resources to develop their approach.