

Global Care (Birmingham) Ltd

Prospect House

Inspection report

Prospect Street
Cudworth
Barnsley
S72 8JS

Tel: 01226780197

Date of inspection visit:
26 January 2021

Date of publication:
05 February 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Prospect House is a care home. The home is registered to provide accommodation and personal care for up to 33 people. The first floor supports people who are living with dementia. There were 22 people were living at Prospect House at the time of this inspection.

We found the following examples of good practice.

Clear guidance was available about visiting procedures. Well-stocked and organised personal protective equipment (PPE) stations were in the foyer and in other entrances which were used for exceptional visits, where people may be at end of life. A warm and inviting visiting pod was available for pre-bookable timetabled visits. Thorough cleaning was undertaken between visits. Regular phone calls were encouraged and promoted between people and their loved ones, as well as the use of alternative technology such as Facetime.

Staff took individual breaks to avoid cross-contamination. Staff worked in clearly defined zones during the recent Covid-19 outbreak. Additional cleaning of touch points had been implemented. Cleaning was recorded and regular checks against cleaning schedules was undertaken. Contaminated laundry was washed separately to the usual laundry.

People were supported to self-isolate in their rooms when required. The impact of this on people's mental health was recognised and activities to alleviate this took place, where possible. The garden was used in good weather.

The registered manager had devised a form for staff to complete when people were admitted to the home. This ensured there was a clear process for admission, testing and self-isolation which staff could refer to. It contained a reminder for staff about Covid-19 symptoms; these were checked for and recorded, and observations undertaken where necessary.

All staff had received additional training about infection prevention and control (IPC). The home had been identified to take part in a new training pilot developed by the local IPC nurse. Handouts were readily available for staff and posters were displayed in discrete areas throughout the home as reminders for staff about IPC processes. The home had good stocks of PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Prospect House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.