

Bowden Derra Park Limited

Bowden-Derra Park

Inspection report

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Date of inspection visit:
19 November 2020

Date of publication:
10 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bowden-Derra Park provides accommodation and care for a maximum of 46 adults, who may have mental health needs, learning disabilities and/or physical disabilities. On the day of the inspection 39 people were using the service. Bowden-Derra Park is made up of four separate houses which are part of a larger campus style complex of residential accommodation in the village of Polyphant, near Launceston.

During this inspection we only visited one house where 22 people lived and there had been an outbreak of Covid -19.

We found the following examples of good practice.

The registered manager had communicated effectively with people, staff and relatives to make sure everyone understood the procedures and precautions in place to keep people safe during the current outbreak. Actions taken and the additional restrictions introduced in response to the outbreak had been successful in preventing the spread of the infection to other buildings on the campus.

Each house had a dedicated staff team who were supported by specific members of agency and bank staff. The provider had commissioned a guaranteed minimum number of shifts, each week, from the staffing agency and this had enabled agency staff to be allocated to support specific houses. Although a significant number of staff had needed to isolate during the outbreak, the house had always been safely staffed without impacting on staffing levels of other houses.

The service had extensive stocks of PPE (personal protective equipment) and additional items of protective equipment such as 'scrubs' had been provided to give staff additional protection during the outbreak. Scrubs had been issued and staff for each house allocated separate changing areas to reduce the risk of transmission between houses.

The service's Infection control policies had been updated in response to guidance provided during the Covid-19 pandemic.

Staff and people the service supported had been provided with additional training on infection control practices and hand hygiene prior to the outbreak. Staff were following up to date infection prevention and control guidance and had worked with people to help them understand why the additional infection control measures were necessary. Most people understood the need for self-isolation and staff had supported people to engage with a variety of activities while these restrictions were in place.

The service had been well supported by the local GP practice and other health professionals during the outbreak.

Although the service was currently closed to all visitors, staff helped people to stay in touch with family and

friends through phone and video calls. Relatives had complemented the service and staff team on the quality of support they had provided.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question Good. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question which related to infection prevention and control.

Inspected but not rated

Bowden-Derra Park

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place during an outbreak of coronavirus.

This inspection took place on 19 November 2020 and was announced one hour in advance of our site visit so arrangements could be made for the inspection process to be as safe as possible.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.