

Harbour Healthcare Ltd

Gotton Manor

Inspection report

Gotton Manor Home
Gotton, Cheddon Fitzpaine
Taunton
TA2 8LL

Tel: 01823413118

Date of inspection visit:
11 March 2021

Date of publication:
31 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Gotton Manor Home provides accommodation and nursing care for a maximum of 60 older adults, some of whom may be living with dementia. There are two separate buildings on site; The Manor House and a separate building which was formerly the Coach House.

A new manager had recently been appointed and is in the process of registering with the CQC. They were being supported by the provider's regional manager.

At the time of inspection, there were 28 people living at the service; 23 in the Coach House and five in the Manor House.

We found the following examples of good practice.

The service had systems in place to ensure people were able to receive a visitor in their bedroom. Visits were pre-arranged which ensured there was time to clean areas in between each visit. Visitors were checked and tested for COVID 19 before being allowed to meet with their loved ones. Prior to restrictions being lifted, families had been able to see their relatives by spending time on the patio, seeing their family member through the patio doors which kept them safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Gotton Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.