

Yellow Rose Lodge Limited

Holyrood House

Inspection report

Baxtergate
Hedon
Hull
North Humberside
HU12 8JN

Tel: 01482899340

Date of inspection visit:
18 February 2022

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04 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Holyrood House is a residential care home providing personal care to 23 people aged 65 and over at the time of the inspection. The service can support up to 29 people.

We found the following examples of good practice.

People had individualised covid care plans and isolation plans in place to ensure staff knew how to support people in the event people were required to isolate.

The provider has increased the domestic hours to enhance cleaning during the COVID-19 pandemic.

The service had a robust continuity plan for the event of a COVID-19 outbreak at the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Holyrood House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's (CQC) response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider had systems in place to support people to have visits from family and friends. This included providing Personal Protective Equipment (PPE) and a booking system.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- We were somewhat assured that the provider was using PPE effectively and safely. Work was required to ensure staff were wearing their masks appropriately at all times. The provider was in the process of organising further training for staff.

We have also signposted the provider to resources to develop their approach.