

Creedy Number 1 Limited

Creedy House

Inspection report

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New Romney
Kent
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Date of inspection visit:
26 November 2020

Date of publication:
21 December 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Creedy House is a residential service providing personal and nursing care to older people who may be living with dementia. There were 39 people living at the service. The service can support up to 44 people.

We found the following examples of good practice.

- Visitors to the service were asked to complete a questionnaire about recent contacts, their temperature taken, and they were provided with Personal Protective Equipment (PPE).
- Some people living with dementia liked to walk around the home. Staff encouraged them to use specific separate communal areas, to keep them safe and maintain social distance.
- People isolating in their rooms were kept occupied. Staff said they would sing and chat with people to keep their spirits up.

Further information is in the detailed findings below

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe

Inspected but not rated

Creedy House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 November 2020 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.