

Holmwood House Care Limited

Holmwood House Care Centre

Inspection report

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23 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Holmwood House Care Centre is a residential care home providing personal and nursing care to 51 people at the time of the inspection. The service can support up to 62 adults.

Holmwood House Care Centre accommodates people in a large listed building and has an additional newer wing which provides care and support to people living with dementia. There are spacious grounds, including secure garden areas, which people can access and enjoy.

We found the following examples of good practice;

The service completed regular COVID-19 testing for the people who use the service and staff in line with current government guidance. This ensured the service was able to identify those who were positive in a timely manner.

All staff within the service were wearing Personal Protective Equipment (PPE) at all times, this included disposable gloves, face mask, eye protection and a full length disposable gown. This minimised the risk of cross contamination within the service.

Policies and procedures appeared robust and in line with current government guidance. This ensured the staff team were able to support the individuals appropriately at all times.

Risk assessments and care plans had been completed for the people being supported in relation to COVID-19. This ensured all individuals risk was minimised as much as possible and individuals were supported in a personalised manner.

Clear signage was on display throughout the service in relation to the signs and symptoms of COVID-19 and how to keep yourself and others safe. This ensured all staff and visitors were able to keep themselves and others safe within the setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Holmwood House Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 December 2020 and was unannounced. Inspection activity continued until 05 January 2021.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.