

# Shaw Healthcare (de Montfort) Limited

## Lancum House

### Inspection report

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Date of inspection visit:  
16 March 2021

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26 March 2021

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Lancum House is a residential care home providing personal care and support to up to 43 older people in one adapted building. 27 people were living in the service at the time of inspection.

We found the following examples of good practice.

- Safe arrangements were in place for visitors to the service including health professionals, and relatives when it was safe to do so. This included LFD (lateral flow device) rapid testing, temperature check, hand sanitisation, personal protective equipment (PPE) and a questionnaire.
- Enhanced cleaning and disinfection of all areas of the service took place with approved cleaning products to reduce the risk of infection spread. Regular cleaning of high touch areas such as hand rails and door handles occurred throughout the day.
- There were sufficient stocks of PPE including masks, gloves, aprons and hand sanitiser. PPE was safely disposed of in clinical bins which were located around the service. Staff were observed to wear PPE appropriately. All these measures helped keep people safe.
- Regular testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if any positive results were received.
- There were several dining and communal areas around the service for people to use. Staff had a separate changing area and room to take their breaks in. These measures assisted with social distancing and helped keep everyone safe.
- Staff worked flexibly as a supportive team and were willing to work extra shifts when needed. This meant there was minimal use of agency staff. This helped to reduce the risk of infection spread and ensured consistent care for people living in the service.
- Infection prevention and control audits were undertaken regularly by the registered manager and a compliance manager. Actions were identified and followed up promptly. This ensured the registered manager had effective oversight of all aspects of infection control.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Lancum House

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 March 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.