

Dr Robinson and Partners

Quality Report

Lake Road Practice
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Date of inspection visit: 02/07/2015

Date of publication: 16/07/2015

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced focused inspection of Dr Robinson and Partners on 2 July 2015.

We carried out this inspection to check the processes in place for the management of emergency medicines only.

For this reason we have only rated the location for the key question to which this relates.

We found the practice had effective procedures and processes in place for the management of emergency medicines.

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

This inspection focused on the management of emergency medicines.

Processes were in place to check whether emergency medicines were within their expiry date and suitable for use. All the medicines we checked were in date and fit for use.

Good



Dr Robinson and Partners

Detailed findings

Our inspection team

Our inspection team was led by:

The inspection was carried out by a CQC Inspector.

Background to Dr Robinson and Partners

Dr Robinson and Partners is a training practice situated in Nutfield Place, Portsmouth, Hampshire. The practice shares a building with district nursing, podiatry and dentistry services and is located a short walking distance from Portsmouth city centre.

Dr Robinson and Partners provides health services to approximately 14450 patients. Appointments are available between 8.30am and 7pm from Monday to Friday, 7am to

8am every Thursday and 8am to 11.30am every Saturday morning. The practice has opted out of providing out-of-hours services to their own patients and refers them to Care UK via the 111 service.

Why we carried out this inspection

We carried out this inspection to check the processes in place for the management of emergency medicines only.

How we carried out this inspection

We informed the practice the day before we intended to carry out a focused inspection on 2 July 2015.

During our visit we spoke with the practice manager, a GP and a nurse. We examined the emergency medicines and process used to ensure these were available and fit for purpose.

Are services safe?

Our findings

Medicines management

Emergency medicines were available in a secure area of the practice. These included those for the treatment of cardiac arrest and severe allergic reactions.

Processes were in place to check whether emergency medicines were within their expiry date and suitable for use. All the medicines we checked were in date and fit for use.